



Privacy Policy

IRT Insurance Pty Ltd
5 Apac Drive
Melbourne Airport Vic 3045 Australia

Privacy Officer: Lyn Dressing (Mrs)
Telephone: + 61 3 9643 3000
Facsimile: + 61 3 9643 3030
Email: ldressing@irt.com

General statement of our information handling policies

We recognise the trust you are placing in us through your dealings with us. We do everything we can to maintain that trust. Our staff are employed on the basis that they will protect information about you. This is our personal standard. We are also committed to ensuring that your personal information is handled in accordance with the requirements of the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

Collection

What information we collect

We may collect the following information in respect of you:

- Your name;
- Your address;
- Your email address;
- Your phone number.

Why we collect the information

We use the information to assist in providing you with relevant consumer information and to notify you of products and special offers that may be of interest to you. We may also provide value-added services and offers and place insurance risks on your behalf.



How we collect the information

We will collect personal information from you directly, such as through an application form for insurance which you may submit.

We also collect the following information via our website;

- The name of the domain from which you access the internet;
- The date and time you access our site;
- The internet address of the website from which you linked directly to our site.

Disclosures

We may disclose your personal information to related companies within our corporate group for marketing purposes.

Liberty Mutual Insurance Company - USA
International Racehorse Transport Pty Ltd - Australia
International Racehorse Transport Inc - USA
IRT Pty Ltd – New Zealand
IRT (UK) Limited – United Kingdom

We have taken reasonable steps to ensure that the companies above are committed to protecting your privacy and comply with the Australian Privacy Principles.

You may “opt-out” of receiving direct marketing material at any time.

Please contact our privacy officer if you do not wish your details to be used for marketing purposes.



Anonymity

Under the Australian Privacy Principles, you have the option of not identifying yourself when entering a transaction with us or otherwise interacting with us, unless your identity is required by law or is impracticable for us to deal with you in an anonymous basis. For example, it would be impracticable where you are seeking insurance cover given your duty of disclosure which you have when seeking insurance and because insurers must know the identity of the policy holder.

Retention policies

Any information we no longer require is destroyed. An exception to this may be retention of the information for data analysis. However, if this occurs then the information will be retained in a form that does not allow you to be identified from that information.

Security, Access and correction

The security of your information is important to us. When we have collected information about you it cannot be seen or modified by anyone else. We make all reasonable efforts to ensure that information is stored securely both in electronic and physical form.

However, you may access your information at any time. If you would like to know what information we hold about you please contact our privacy officer. If you discover that there is an error or information missing please notify our privacy officer and we will update the information as soon as possible.

We will try to ensure that all information we collect, use or disclose about you is accurate, complete and up-to-date.



If you would like to talk to our privacy officer about this please contact:

Telephone: + 61 3 9643 3000

Post: 5 Apac Drive, Melbourne Airport, Vic, 3045 Australia

Facsimile: + 61 3 9643 3030

Email: ldressing@irt.com

Disputes

If you believe that our organisation has breached your privacy rights in any way, or you would like to discuss any issues about our privacy policy please contact:

Telephone: + 61 3 9643 3000

Post: 5 Apac Drive, Melbourne Airport, Vic, 3045 Australia

Facsimile: + 61 3 9643 3030

Email: ldressing@irt.com

We will try to satisfy any questions that you have and correct any errors on our part.